

PERSONAL INFORMATION COLLECTION NOTIFICATION

1. INTRODUCTION

Pharmaco Distribution (Pty) Ltd (“Pharmaco/we/us”) is committed to safeguarding your personal information and takes the protection of your privacy and personal information very seriously. We treat your personal information as confidential and in accordance with the Protection of Personal Information Act 4 of 2013.

2. INFORMATION BEING COLLECTED

2.1 Should you complete the form on this website, we will collect the following information from you: -

2.1.1 First name;

2.1.2 Surname;

2.1.3 How you heard about us;

2.1.4 Country;

2.1.5 Province;

2.1.6 Email;

2.1.7 Telephone number;

2.1.8 Your preferred method of contact;

2.1.9 Any message you would like to send to us; and

2.1.10 Date of stroke.

3. NAME AND ADDRESS OF RESPONSIBLE PARTY

Name: Pharmaco Distribution (Pty) Ltd

Address: 3 Sandown Valley Crescent, South Tower, 1st Floor, Sandton, 2196

4. PURPOSE FOR WHICH INFORMATION IS COLLECTED

4.1 We will process the information we collect, in order to provide you with an information package on our NeuroAiD™ product, and to quote and invoice you should you be interested in purchasing it.

4.2 Our processing of your information is based on: -

4.2.1 Your consent in terms of section 11(1)(a) of the Protection of Personal Information Act 4 of 2013; and

4.2.2 The steps which are necessary to conclude a contract in terms of section 11(1)(b) of the Protection of Personal Information Act 4 of 2013.

5. VOLUNTARY SUPPLY OF PERSONAL INFORMATION AND A FAILURE TO SUPPLY

5.1 Supplying the personal information set out above is entirely voluntary. However, it is mandatory to supply certain information in order for us to provide you with the relevant information and/or quote in respect of our NeuroAiD™ Product.

5.2 You will recognise the mandatory information which must be supplied by an asterisk “*” which appears in the relevant field.

6. CONSEQUENCES OF FAILURE TO PROVIDE THE INFORMATION

In the event that you do not provide us with the personal information we require, we will be unable to provide you with information or our quote in respect of our NeuroAiD™ product.

7. TRANSFER OF INFORMATION OUTSIDE OF THE REPUBLIC OF SOUTH AFRICA

We will not transfer the personal information you provide to us outside of the Republic of South Africa.

8. RECIPIENTS OF YOUR PERSONAL INFORMATION

We will share the personal information you provide with our members of staff to enable them to contact you. We will not share your personal information with any third parties unless you specifically authorise us to do so.

9. RIGHT TO ACCESS AND RECTIFY INFORMATION COLLECTED

You have the right to ask us whether we hold any personal information belonging to you. If we do, you can also ask us to provide you with a description of the personal information that we hold and any persons who have had access to your information. We will always respect your rights, but we might ask you to prove your identity before we give you any access. You also have the right to ask us to correct or delete any personal information which we hold. You can exercise your rights at any time by sending us an email at privacy@pharmaco.co.za.

10. RIGHT TO OBJECT TO THE PROCESSING OF YOUR PERSONAL INFORMATION

You may object to the processing of your personal information: -

10.1 in terms of sections (1)(d) to (f), in the prescribed manner, unless legislation authorises such processing; and

10.2 for purposes of direct marketing, except electronic direct marketing,

by sending us an email at privacy@pharmaco.co.za.

11. RIGHT TO LODGE A COMPLAINT WITH THE REGULATOR

Should you believe that your information has been interfered with unlawfully, you are entitled to submit a complaint to the Information Regulator in the prescribed manner and form, using the information provided below.

Address: JD House, 27 Stiemens Street, Braamfontein, Johannesburg, 2001;

Postal Address: PO Box 31533, Braamfontein, Johannesburg, 2017.

Email: complaints.IR@justice.gov.za.